

Position	Shelter Advocacy Intern
General Description	The shelter advocacy intern works closely with shelter advocates to provide advocacy, crisis intervention, and support to victims, survivors, and children – both in the shelter environment and over the crisis line.
Location	CADA Mankato location
Reports to	Shelter Advocate
Key Responsibilities	 Be responsible for answering the crisis line and provide advocacy, support, and referrals to callers in crisis Assist shelter residents in accessing community-based services and support Provide services and support to women and children residing in shelter Help staff with moving residents into shelter and into new homes (moving boxes, furniture, etc.) Provide childcare and interactive play opportunities for children of all ages while mothers attend groups or appointments Assist in maintaining a clean and organized living environment and work space Maintain confidentiality of all CADA clients and staff, as well as all agency-and client-related information and business Promote and uphold CADA's values of respect, empowerment, safety, diversity and collaboration among clients, staff, and other CADA representatives Maintain a non-judgmental and welcoming attitude Maintain accurate time records and adhere to all agency policies and procedures Communicate with volunteer coordinator and site supervisor in a timely and professional manner Complete other duties as requested
Learning Objectives	 Upon successful completion of internship, the student will be able to: Assist in creating individual safety plans and goal plans Complete intake and/or departure process Use crisis intervention skills to respond to callers on the 24-hour crisis line and direct them to appropriate organizational and community resources Upon successful completion of internship, the student should have a broader knowledge and understanding of: The dynamics of working with individuals and families impacted by violence and trauma Victim-centered and trauma informed advocacy Responding to client's needs based on individual circumstances, barriers and strengths The intricacies of domestic and sexual violence as well as available community and organizational resources for children and families The daily and ongoing operations of a nonprofit organization and professional and residential setting



Skills and qualifications	 A foundational understanding of the dynamics and impacts of domestic and sexual violence Demonstrate superior professional boundaries A desire to work with diverse, disadvantaged, and marginalized populations, and be empathetic and responsive to people in crisis Possess excellent interpersonal and communication skills, and be punctual, responsible, and organized Be comfortable in a fast-changing and flexible work environment Have the ability and motivation to lead projects with little direction, and work well independently and in a team environment Multilingual skills are a plus
Selection Criteria	Minimum of 120 hour commitment Seeking students pursuing degrees in: Family studies Social Work Sociology Nonprofit leadership Psychology Gender & Women's Studies Students from other departments and programs are welcome to apply
Training and supervision	All interns are required to complete state mandated 40-hour sexual assault advocacy certification training. Students will also complete an internship orientation, as well as on-the-job training specific to their site placement. Students will have regular meetings with site supervisor in order to discuss current projects, provide updates, gain support, and conduct trouble-shooting for any difficulties that may arise.
Time Commitment & Schedule	Individual schedules are created based on the student's availability and CADA's needs and schedule.

To apply: Submit internship application, resume, and cover letter to CADA's Administrative Assistant and Volunteer Coordinator: beritb@cadamn.org